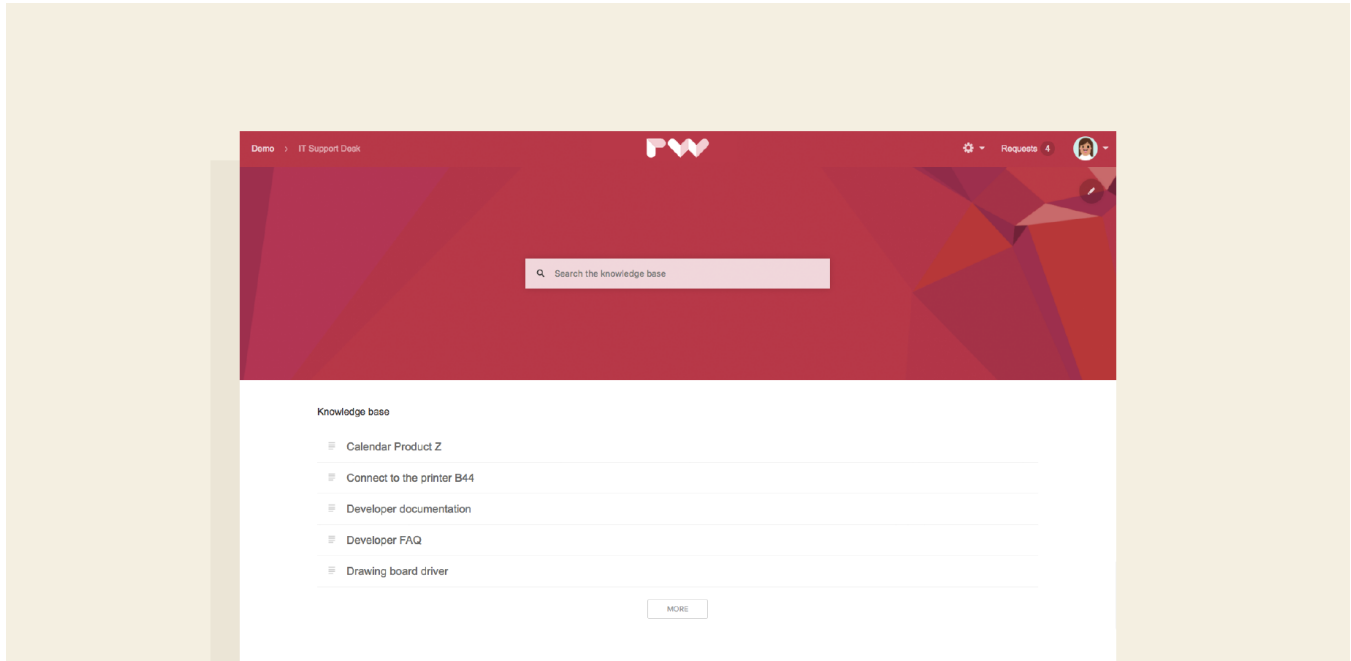


Knowledge base articles

This module works through Application links. Due to technical limitations it will not work with Confluence Cloud knowledge base.

Display a listing of knowledge base articles on the customer portal for quick and easy navigation to the right information.



Open the editor by clicking the icon in the top right hand corner and select *Knowledge base* from the selection of Modules.

To make use of this module, you'll need to setup an Application link to your Confluence (learn more here: [Using AppLinks to link to other applications](#)). Enter the Confluence URL (make sure it matches the App Link exactly) and the relevant Confluence space key you want to pull the articles from.

Due to a limitation in the connection API from Atlassian, in order for this module to work you will need to use OAuth with impersonation on your application link.

When you leave the Space setting empty, the search will go towards your entire Confluence. You can also specify one or more spaces, use commas to separate the space keys.

If you are looking for information from different spaces, leave the space key field empty and add a label of your choice.

Search Highlight



Knowledge base



GENERAL SETTINGS

Title

Confluence URL

Space

Label

Number of items

Open link in

5/mages/mekano-banner-london.png

Edit Remove

Knowledge base



Save Cancel

Edit Remove

+ Add module