

# View Permissions on Sites and Categories

## For Site and Category View Permissions

**Go to:** Admin > Site Builder > Settings icon > Edit > View Permissions

Use view permissions to show only relevant content to users. View permissions can be managed for a site, category and sections on customer portals. Read more about using section permissions [here](#).



Keep in mind, view permissions do not override the Service Desk permissions. These still need to be configured in Jira.

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## An overview of view permissions



Watch this video to learn how to add view permissions to a site and to sections in the layout editor on a customer portal. We break the steps down below:

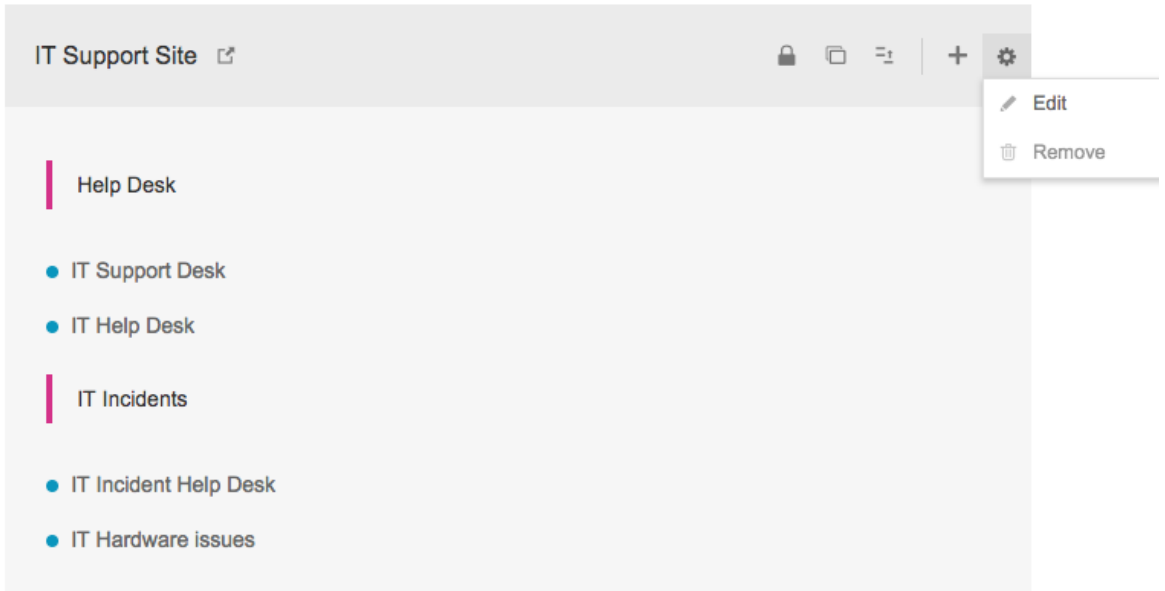
Your browser does not support the HTML5 video element

## View Permissions for Sites and Categories

Use permissions for Sites and Categories if you want some users to find and navigate to a specific site or category, while other navigate to another. You can make a Site visible to anonymous users, logged in users or specified user groups.

1

**Go to:** Site Builder > Edit Site or Category you want to add view permissions to. If the lock icon is closed, that means there is already view permissions added to the Site.



2

Add the relevant Site or Category view permissions

VIEW PERMISSION

- Anonymous users
- Logged in users
- Groups

User groups

jira-servicedesk-users x